

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. 10/533,577

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Title: SERVICE IMPLEMENTATION

First Named

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Group Art Unit: 2451

Examiner: Matthew S. Lindsey

Confirmation No. 4467

Commissioner for Patents
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AMENDMENT

Sir:

This paper is submitted in response to the final Office Action mailed July 6, 2009 in relation to the above referenced application. Reference is also made to the Advisory Action mailed November 18, 2009 following Applicant's response filed November 6, 2009. The Applicant respectfully requests entrance of the following Amendment into the case and consideration of the following remarks, to accompany a Request for Continued Examination.

Amendments to the Claims begin on page 2 of this paper. The Applicant submits that these amendments do not introduce any new matter.

Remarks/Arguments begin on page 13 of this paper.